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# Infrastructure & Capacity Building for Improved Incentive Development and Delivery of Performance-Based Programs Virginia Department of Environmental Quality Assistance Agreement No. EI-97346301-01 Quarterly Report April - July 2008

#### **Project Synopsis**

The project is well underway. Specific tasks accomplished and underway are noted in the attached project schedule.

#### **Attached Documents:**

- 1. 2008 Governors Environmental Excellence Awards Program Information [Note: This was completed by DEQ separate from the grant-funded project.]
- 2. Meeting Summary: VA Stakeholder Dialog on Innovations & Partnerships through VEEP Session at 2008 Environment Virginia Conference in Lexington, Virginia, April 2, 2008
- 3. Progress Briefing to DEQ Leadership Team, April 23, 2008
- 4. 2008 National Environmental Partnership Summit Agenda and List of Exhibitors, May 20-22, 2008 in Baltimore. VEEP was highlighted at several points during the conference: Director Paylor was on a leadership panel that addressed the future of innovative environmental programs, Sharon Baxter was part of the Performance-Based Programs Dialogue and a VEEP exhibit was displayed.

## <u>Schedule of Key Processes and Outcome Milestones</u> (deliverables are indicated with an \*) (Reflecting Accomplishments for this Quarter and Projection of Activities and Major Expenditures for Remainder of Project Period)

Task Name	Task Description	Start Date	End Date	Status/Notes
Establish Project Management Process  * Deliverables: DEQ will submit a list of the POC and LT [Submitted with June 2007 report]	An internal committee (Project Oversight Committee or POC) will be created consisting of representatives of Central Office media offices, regional offices and VEEP program staff to provide the general direction and oversight of the project and to report periodically on its progress to DEQ's Leadership Team (LT), which is composed of senior DEQ managers. The LT, which meets quarterly, will make all policy decisions related to the project (except those delegated to the POC) and direct appropriate agency staff to implement the approved recommendations.	30 days after grant acceptance	N/A	Completed (see earlier quarterly report).
Hire Contractor	Hire a qualified contractor to provide project support, including researching, document drafting, meeting facilitation, training module development and delivery, and other tasks included in the project.	60 days after grant acceptance	N/A	Completed October 2007.
Develop Strategy for Public Involvement/ Stakeholder Input  *Deliverables: DEQ will submit copies of the meeting agenda and list of participants to EPA. [Final document to be included with April-June report.]	The POC will meet with representatives of the recently created VEEP Participants Association and others interested in the program to discuss project goals, schedule and expected outcomes and revise the project plan and schedule as necessary based on feedback from stakeholders.	30 days after grant acceptance	60 days after grant acceptance	Completed January 2008.

*Project Updates  *Deliverables: Copies of meeting and presentation materials as well as NGOs invited to participate will be submitted to EPA.	Updates on the project will be provided (and feedback sought) at the annual VEEP meeting, the annual Environment Virginia conference and the VEEP web site. Non-governmental organizations will be invited to participate in those forums as well as in the development of the awards program.	When conferences occur	N/A	
VEEP/PT Policy and Procedures Review  * Deliverables: DEQ will submit copies of recommended policy and procedure modifications to EPA.	Conduct a review of the current status of VEEP and PT policies and procedures development and implementation. Make initial recommendations for POC review regarding improving information flow and facilitating the development and implementation of incentives and other procedures.	90 days after grant acceptance	12 months after review is initiated	Contractor review of VEEP policies and procedures was initiated in November 2007.
Baseline Survey of DEQ Managers  * Deliverables: DEQ will submit copies of the survey and its analysis to EPA.	Develop, conduct and analyze baseline survey of DEQ managers prior to implementation of in-reach training to assess knowledge of VEEP and PT	90 days after grant acceptance	2 months later	Completed in February 2008. Copy of summary attached. Survey submitted with previous quarterly report.
Review of Incentives for VEEP/PT Facilities Provided to Date	Conduct a review of incentives or benefits (both formal and informal) provided to date to VEEP and PT facilities (February 2007 – April 2007)	150 days after grant acceptance	3 months later	
Incentives Delivery Plan Improvement Recommendations	Develop recommendations for POC review for implementation of incentives; the POC will forward its recommendations to the LT to be incorporated into the	6 months after grant acceptance	3 months later	

	VEEP Operations Manual (see below).			
* Deliverables: DEQ	VEEL Operations Manual (see below).			
will submit copies of				
the				
recommendations for				
POC to EPA.				
EMS Enforcement	Organize and conduct a forum to explore the potential	11 months after	1 months	
Forum & Policy	incentives for promoting EMS through DEQ's enforcement	grant acceptance	later (LT	
Recommendations	program. Based on outcome of the forum, the Project	8	follow-up)	
	Oversight Committee will make recommendations to the		,	
* Deliverables: DEQ	LT.			
will submit copies of				
the forum agenda,				
speakers materials				
and attendees list to				
EPA.				
Promotion of	Investigate options and develop recommended strategies to	12 months after	15 months	
<b>Private Sector</b>	promote private sector incentives and benefits. Organize	grant acceptance	later	
Incentives	and conduct a forum for relevant financial sector			
	institutions.			
* Deliverables: DEQ				
will submit copies of				
the recommended				
strategies, forum				
presentation				
materials and				
attendees list to				
EPA.				
Develop and	Conduct a review of other state and federal programs to	12 months after	20 months	
Deliver DEQ	identify existing tools, outreach strategies and training	grant acceptance	later	
Training Program	programs for potential use during the project, including			
	information gathered by Kentucky under its SIC 2005			
* Deliverables: DEQ	project. Develop a training plan and materials for DEQ			
will submit copies of	staff, including overview training for new employees and			
its training plan and	more-focused training for existing staff who have some			

materials to EPA.	familiarity with the program (the POC will make recommendations to the LT who will make a decision as to which employees will be required to attend the training and at what frequency). Conduct staff training. Incorporate into VEEP Operations Manual.			
Review of DEQ Information Management System for Opportunities  * Deliverables: DEQ will submit copies of its recommendations to EPA.	Research and make recommendations to the LT regarding increasing the visibility of and content related to VEEP available to DEQ program and regulatory staff through the Comprehensive Environmental Data System (CEDS), and potentially the Department's new CEDS "data mining" initiative. Integration of VEEP into the system should significantly increase the recognition of the facilities by the regulatory staff.	12 months after grant acceptance	15 months later	
Develop VEEP Operations Manual  * Deliverables: DEQ will submit copies of the revised VEEP Operations Manual to EPA.	Review of existing processes, interview appropriate staff and review relevant materials from other states and EPA that address the following topics: application/renewal/annual report process; review of applications and annual reports; member services; regulatory incentives (development and delivery); conducting facility site visits; annual performance reporting; data and website management; recruitment; DEQ in-reach; and, compliance screening. The manual will include sample documents and language for use by VEEP staff as well as program staff (e.g., sample language to be inserted into inspection reports and other correspondence between DEQ and regulated facilities promoting VEEP and Performance Track).	15 months after grant acceptance	20 months later	Task initiated January 2008.
Develop Governor's Environmental Excellence Awards Implementation Plan	Review options and make recommendations to the LT for implementation of the "Governor's Environmental Excellence Awards."	3 months after grant acceptance	6 months later	Completed – award program was revised under a separate initiative. See attached

* Deliverables: DEQ will submit copies of its recommendations on the awards program to EPA.				documentation from 2008 Awards program.
Conduct End-of- Project Survey of Participating Financial Institutions	Conduct survey of financial institutions participating in the forum to assess whether any change in/new incentives for high-performing facilities has/have been implemented or are planned.	20 months after grant acceptance	22 months later	
* Deliverables: DEQ will submit copies of the survey and results to EPA.				
Conduct End-of- Project Survey of DEQ Managers  * Deliverables: DEQ will submit copies of	Conduct survey of managers to assess whether knowledge of VEEP and PT has increased as a result of the project.	22 months after grant acceptance	23 months later	
the survey and results to EPA.				
Conduct End-of- Project Review of VEEP/PT Results  * Deliverables: DEQ will submit copies of	Conduct review to determine whether VEEP/PT participation rates have increased over the project term. Conduct a review of VEEP/PT annual performance reports and TRI reports to determine the environmental outcomes of the initiative.	22 months after grant acceptance	24 months later	
the review results to EPA.				
Final Report  * Deliverables: DEQ	Final report prepared	24 months after grant acceptance	N/A	

will submit copies of				
the final report to				
EPA.				
Quarterly	Submission of quarterly progress reports to EPA Region III	Every 3 months	End of grant	
Reporting	and EPA Headquarters OPEI.	after grant	project	
		acceptance		
<b>Quality Assurance</b>	Development & approval of project Quality Assurance	To be submitted	To be	
Plan	Plan	for review upon	employed	
		receipt of grant	throughout	
		funding	project	
			period	

### **Financial Report**

Confidential business information removed by EPA.